

CARING



SUMMER 2018



PHOTO BY PETER STRATMOEN

Volunteer coordinator Heidi Opitz with resident Bernice Hoium

Being a Provider of Choice Begins with the Admission Process

Mount Olivet Careview Home and Mount Olivet Home are providers of choice for both individuals and families looking for care of their loved ones. Witness the 5-star rating from the Centers for Medicare and Medicaid Services or walk through the beautiful new and refurbished facilities that the recent building project has provided. Both the facilities and the staff are of the highest quality.

And that commitment to quality care begins with the initial contact. Tammy Nelson, assistant administrator, says, "It starts with the first phone call, when they ask about the services we offer. We take the time to give them as much information as possible, so they can determine if this is the right place for them. We help them wade through all the information, much of which is brand new and somewhat perplexing. We answer all their questions. *Our* first question is, 'What do *you* need?' We need to be sure about the prospective resident's needs, that we're a good match."

An introduction to the facility is a crucial next step in the decision-making process, according to Tom Litecky, director of community relations. He says, "Resident and family satisfaction must start the moment they walk in the door. If they aren't impressed by the building and the staff, they'll look elsewhere. A big part of the admission process is insuring that families have a high comfort level with our care and our staff." Jane Hayek, director of social services, adds, "One of our biggest pluses is our warm welcome. It's not just an in-and-out. We do a really nice job of helping them make the decision to come here."

Another point of entry is through hospitals, which refer patients to the Transitional Care Unit. "They always check with patients on their care here," Tammy

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Mount Olivet Careview Home New Addition Open House

Saturday, September 29, 2018 | 2:00-4:00 p.m.

TOURS | ENTERTAINMENT | REFRESHMENTS

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Offering a continuum of high-quality care for seniors and children in an intergenerational setting

Online at www.mtoliverhomes.org

Being a Provider of Choice Begins with the Admission Process, continued from page 1

says, “and we’ve been very successful with that. Hospitals are confident in sending patients here.”

Once the individual or family selects Mount Olivet, careful attention to their needs and their questions continues. “At admission our social workers take the time to answer the questions of families and residents, and there are

all sorts of questions! So they begin to build a relationship. They work to take away the anxiety,” Jane says. Tammy adds, “Sometimes a family member has been a caregiver, so there are a lot of different feelings going on at this point. We work to eliminate their guilt or fear.” Tom says, “We want to give them the feeling that they’re not in this alone. We need to take care of the family as well as the resident.”

Tammy clarifies, “We are very much aware of residents’ feelings as they make this move. We want to maintain their dignity as best we can. For example, on the day they move in we use hotel luggage carts to move their belongings, so they know we want this to be a first-class experience.”

The admission process is thorough. “When people come to live here, they meet with every department, so we can learn more about their needs, what they expect, what they enjoy. And that continues,” Jane says. “In a sense, the admission process isn’t a one-day event. It goes on as long as they are here. We are always gathering information regarding the care of residents.”

Tammy adds, “Communication is so important. We get a lot of feedback from families.” Jane points out, “Families must have a relationship with the staff so they can trust them with their loved one. One family member said to me, ‘I don’t have to worry, because I know someone will call if there is a problem.’”

Perhaps the best witness to this culture of care is expressed on the Waymakers bulletin board. E. Charles Anderson has posted there a handwritten tribute to Liz Dunlevy: “When my wife Joan was first admitted to M.O. Careview, I was overwhelmed with the task of rounding up info to apply for long-term nursing insurance. Liz went out of her way to take care of it for me.”

It all goes back to the culture of care at Mount Olivet, where core values include “preserving and enhancing the dignity and self-worth of each person” and “treating all people with respect,” where the vision is to “provide high quality long-term care for residents in a loving and caring environment.”



Front row: (l-r): Tammy Nelson, Judy Belde, Liz Dunlevy; back row: (l-r): Jane Hayek, Tom Litecky, Emily Nelson, Julie McChesney

FROM THE ADMINISTRATOR

TIM HOKANSON

Dear Friends and Family,

It is with a great sense of gratitude that I write this column. Our two-year building and renovation project was officially completed on June 1, and the results are wonderful! We now have many more private rooms, a gorgeous rooftop garden, a new therapy center, more spacious dining rooms, new and newly refurbished resident rooms, and the list goes on.

Someone asked me if it was worth all the time and expense to do this project. As I pondered my answer, I was reminded of our Mount Olivet Home and Mount Olivet Careview Home mission, which is to provide the highest quality of care to our elderly residents. So the answer was a resounding, “Yes!” Once we saw the opportunity for this project, we had to do it to fulfill our mission. Because we consider it an honor to care for our residents, we want to make their “home” as beautiful, comfortable, and accommodating as possible.

There are so many people to thank for this project. First and foremost are the donors who stepped forward to raise funds for the project. Certainly the staff who had to work around the construction to care for our residents deserve credit, but a hearty thanks goes to the residents and their families who endured noise, dust, room changes, and commotion. We all knew that the end result of the project was worth waiting for, but the residents went the extra mile.

We look forward to seeing you at the Open House on September 29 from 2:00 P.M. to 4:00 P.M.!

CARING

SUMMER
2018

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CELEBRATING A CENTENARIAN

ELVIE
PETERSON

Ask her any question about her history, and Elvie Peterson can answer it. She can talk about her childhood, her working life, the details of her family's life—and she's 100 years old! What a memory!

Elvie was born in Lansford, North Dakota on September 12, 1917. Emma and Charles Woods had seven children; Elvie was the oldest. Her father was a farmer, her mother a teacher. "It was very hard to be a farmer in the 1920s, because of the Dust Bowl. They lost their crops," Elvie says, so her father raised sheep and turkeys.

Her mother was crippled from polio in her youth. "She limped badly," Elvie remembers, "and used crutches when she went to school to teach." But she was very involved in the community. "She was president of the PTA, she taught Sunday school, she raised chickens. She was really remarkable. She was more active than I ever was!"

Elvie graduated from Minot High School. After high school she worked in Sandhaven, a sanitarium for patients with tuberculosis. "They were treated with rest and fresh air," Elvie says. "Sometimes whole families were admitted. It was very sad." Once she saved enough money, she went to beauty school, but purchasing the equipment necessary was too expensive, so Elvie began working at Trinity Hospital in Minot as a nursing aide. "I really liked that," Elvie

Elvie with her siblings (l-r): Mark Woods, Joan "Billie" Woods German, Elvie Woods Peterson, Charles Woods, and Betty Woods Young



remembers. "I liked caring for people."

She met her husband, Carivel Lieberg, at his grandmother's rooming house. They were married 27 years and had one daughter, Sharon. "Then World War II came about, and we came here [to Minneapolis] for work," Elvie says. Elvie worked at Sears on Lake Street in sales for 10 years, then at Daytons downtown for 19 years. "I really liked that work," Elvie says. "I didn't even feel like taking vacation when I worked at Daytons. I liked serving the public."

At 62, Elvie was married to Tom Peterson. She and Tom enjoyed living in Florida in the winter. That ended in 1992 "when Hurricane Andrew blew our place away." Tom died soon after. In time, Elvie moved out of their house into a mobile home park in Bloomington, where she lived until entering Mount Olivet Home. "I loved that community," she says. "I miss it today."

"I worked until I was 93 years old," Elvie says, "as a food demonstrator

Elvie always liked driving, even when she was young.



at Sam's Club. I loved that job!" When Sam's laid off a group of them, it was impossible for Elvie to find another job because of her age. "I felt bad that no one wanted me anymore."

Elvie has one sister, Billie, still alive at 90 years old, her daughter Sharon, three grandsons, and eight great-grandchildren. When Elvie turned 100 last September, she hosted a catered party to celebrate.

Only a few months ago, Elvie became ill, entered the Transitional Care Unit, and then moved into Mount Olivet Home. Now she's looking to sell her car "because it's too old. Note I said the car is too old, not the driver!" Elvie jokes.

"I enjoy people a lot," Elvie says. "I've lived a busy, happy life. You have a purpose in life when you go to work and serve people," she adds. "It bothers me that I don't do anything now but take care of myself," she muses. "I guess my purpose is serving my Lord in doing right things and being an example for my family. I thank God every day for the life I've been able to have."

Congratulations on 100 years, Elvie—a most remarkable, happy person!

Elvie while working at Sandhaven



The Mount Olivet Careview Home Pro

Everything is looking beautiful. Come see for yourself at our



Bright, beautiful, and spacious common areas lift the spirits of both residents and staff.

PHOTOS THIS PAGE BY WILLIAM ARMSTRONG PHOTOGRAPHY WORLDWIDE



Walk through the door of the Careview Home, a



Resident Bill Michelsen was all smiles as he relished the amazing Jarcho Rooftop Garden, a one-of-a-kind amenity.



With the addition, the number of private rooms increased from 10 to 55. Every "smart" double room has a window and provides much more privacy than the old rooms.



Project Is Completed!

Open House on September 29!

The birds are singing their summer tunes.



...oor of Mount Olivet
...nd it's a new day!



The waiting area outside of the chaplains' and admissions offices is appointed with specialty furnishings that add to enjoyment and conversation.



Some things don't change: Stained glass windows, original with the 1992 addition, still adorn the space outside of the chaplains' office.



A uniquely-designed ramp connects the different elevations of Mount Olivet Home and Mount Olivet Careview Home.



A spacious and well-equipped therapy center makes rehab much more fun!



MEMORIALS AND GIFTS

JANUARY 1 THROUGH JUNE 30, 2018



ESTATE GIFT:
Mary Lillis Campbell

IN MEMORY OF:

JANET ANDERSON
Family & Friends
Rodell & Gretchen Hoffland
Harold & Lucia Orcutt
Andrea Swanson
Douglas Swanson
Mary Swanson



SHIRLEY BAKEBERG
Family & Friends
Janice & Paul Anderson
Charles Bakeberg
Mary Beth Bakeberg
Chris Christenson
Karen Doll
Susan & William Erickson
Patrick Galvin
Jane Heckt
Kathleen Heckt
Eugene Hoff
Karen Howells
Paul Keever &
Lorraine Irmern
Robert & Barbara Kenutis
Sonus Interiors, Inc.
Mary & Robert Ueland
Kim Vacanti
P. J. & K. J. Vacanti

IONE BOLINE
Marlys & LeRoy Martinson



DORIS BOLLES
Family & Friends
Randall & Laurie Asunma
Peter & Janice Backlin
Doris & Burette Boyum
Annette Clemens
Francis & Bonnie Dischinger
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Evelyn Hansen
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David & Beverly Johnson
Patricia & Gregory Knott
Phil Sr. & Judith Kohout
Shirley & Mike Latzke
Carol Munce
Laurelle Pearson
Linda Retka
Nancy Schiller
Margi Shostedt
Joy & Kenneth Showalter
Mary Stevens
Susan Wolnik
Edward & Pearl Yoshikawa

MARCIA CARLSON
Ralph Carlson

**PAUL AND ELIZABETH
CARTWRIGHT**
Eileen & William Cartwright

DIANE CHRISTENSON
Christie Ball
Chris Christenson
**CHARLES "CUBBY"
DECORSEY**
Linda Gridley
RUTH ENGH
George & JoAnn Swanson



WALTER "WALLY" ENGLUND
Family & Friends
Phoebe Brustad
Gerald & Vicki Degner
Richard Groh
Martha Johnson
Jane & Lawrence Koenig
Mounds Park Academy
Peggy Rosnau
Brian & Cheryl Rowles
Kevin Stroth
John & Sandra Trump
Heidi Venema &
Steve Mather

JAMES "JIM" ERCKENBRACK
Jean Erckenbrack
LEONA FOGARTY
Michael Fogarty
GEORGIA FRANKUS
James & Dorothy Kruger
Janice Schneider



GARY HACKENMUELLER
Family & Friends
Margaret Benson
Carey Ottman &
Brian Everson
Linda & Mark Filonowich
David Hackenmueller
Martha Johnson
Ruth Sanford
Joanne Sasso-Gayneau
VINCE HELLING
Thomas & Laurie Helling
MARION KALLIN
Family & Friends
Lester & Dawn Dahlberg
Jean Dunn
Stephen & Sharon Fuller
Dorie Gallagher
Jay & Carol Gettig
Kathy & Dale Hanson
Rosemarie Hartman
Margaret & Kenneth
Hibberd
Sherry & John Kapanke
Carneane & C. J. Kemp
Dianne Leagjeld
Laurelle Pearson
Dana Thompson
Diane & Mark Wieland
JOAN KEPS
James & Dorothy Kruger
FRANCES MCALPIN
Mary & David Schmit

ARTHUR "ART" PARKER
Marilyn Vaughan
EDITH PEARSON
Mark & Joan Shaddock
MARGARET PETERSEN
Marilyn Vaughan
DONALD PETERSON
Lenore Peterson
JAY RICHARDS
Joan Ryks

**SIGURD AND LILLIAN
RUDI**
Eileen & William Cartwright
MARIE SAUTER
Eugene Sauter
CHARLOTTE THOMPSON
Gayle & James Gallagher
**BE, BERNIE, AND GARY
VARTDAL**
Gerald & Jaclyn Robb
JACKIE WILLIAMS
Benton & Susan Ford
Laurelle Pearson

IN HONOR OF:
ROBERT ANDRE
James & Ann Andre

GIFTS:
Richard & Mari Carlson
Atenaida & Orestes Castro
Lester & Dawn Dahlberg
Darcy & Michael Dahmert
Sally DuFour

Gayle & James Gallagher
Jon & Mary Gravender
Ron Haberkorn
Kathy & Dale Hanson
Carol & Keith Hilgendorf
Dennis & Carol Johnson
Elma Larson
Jim & Diane Lerberg
Barbara & Vernon Lindberg
Sandra Nekola
Tammy Nelson
Elizabeth Paulsen
Janet Peter
Faye & Jim Peterson
Arllys Precht
David Price
William & Lori Skallerud
John Stark
James & Carla Steffen
Sharon & James Tyree
Lisa Warren
Roger White
Bryan & Kari Wray
Boping Xie

GIFTS IN KIND:
Leslie Dickson
Kowalski's Market
Jesse & Erika LaDousa
Laurelle Pearson

MATCHING GIFTS:
Best Buy
Intel Corporation

THRIVENT CHOICE:
Brenda Boff
James Dust

Lois Dust
Brian Farr
Carol & Keith Hilgendorf
Annette Johnson
Mark Morton
James & Carla Steffen
Richard & Sandra Vigen



IN MEMORY OF:
SHIRLEY BAKEBERG
Craig & Debbie Spencer
RUTH ENGH
Loretta Vossler
GARY HACKENMUELLER
William & Jane Barthel
JOAN KEPS
Janice Schneider
FRANCES MCALPIN
Ardy & William Dorsey
CHARLOTTE THOMPSON
Sharon & Pat Dougherty

GIFTS:
Grazzini Brothers and Co.
Tom Litecky

GIFT IN KIND:
Carol Mulroy

THRIVENT CHOICE:
Loretta Vossler



IN MEMORY OF:
**WALTER "WALLY"
ENGLUND**
Jay & Allison Loven
CLARICE JEPSON
Kathleen & Robert Grover
MAUREN KERSTEN
Heidi Fink
Holli Hoffman

GIFT IN KIND:
Brenda Everitt

GIFTS:
Darcy & Michael Dahmert
Sandra Nekola
Jeanne Olsen
Joyce & Lee Woodruff
Pastor Lori Youngvorst

MATCHING GIFT:
Best Buy

GRANT:
Minnesota State Arts
Board

THRIVENT CHOICE:
Debra Gonsior
Anna Nekola
Elizabeth Paulsen

We apologize if your name was omitted or misspelled. Call Tyler at 612.821.3151 for corrections.

Minnesota State Arts Board Grant Involves Day Services Children, Adults



PHOTO BY WILLIAM ARMSTRONG PHOTOGRAPHY WORLDWIDE

Mount Olivet Day Services (MODS) was awarded a grant for \$14,490 from the Minnesota State Arts Board (MSAB)—Partners in Arts Participation grant for a partnership with VocalEssence, which provided intergenerational music sessions to our adult and child participants through workshops, storytelling, singing, dancing, and other forms of expression. The music program made possible through this grant has positively impacted the children and adult participants at Mount Olivet Day Services. Thank you, the Minnesota State Arts Board, for your support!



FACES AND PLACES

AT MOUNT OLIVET DAY SERVICES



Waiting for lunch is easy when you have the company of a "grandma and a grandpa."



Staff member Becky Swenson-Dennis added her touch to an art project.



The VocalEssence Director of Learning, Engagement, and Community, G. Phillip Shultz, captivated children and adults with his honeybee, telling stories and singing songs.

PHOTOS THIS PAGE BY WILLIAM ARMSTRONG PHOTOGRAPHY WORLDWIDE



Water activities make for fun-filled, summer days.



High-fives are always fun!



Imagine the fun of receiving elf messages by opening the door in the elf tree and finding a note! "A grandpa" reads it and helps write a message to the elf, making it even more fun!



There is nothing better than a good book!



MOUNT OLIVET HOME
 MOUNT OLIVET CAREVIEW HOME
 MOUNT OLIVET DAY SERVICES
 5517 Lyndale Avenue South
 Minneapolis, MN 55419-1719

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FROM THE DIRECTOR OF DEVELOPMENT

MARI CARLSON



Dear Friend and Supporter,

Have you heard of a charitable gift annuity (CGA)? It is a wonderful way to make a charitable gift that will support an organization important to you and that will also provide you an annual income stream. CGA-suggested rates, which are based on the age of the donor, were increased on July 1, the first increase in many years. Here is how a charitable gift annuity works:

You make a gift of cash or appreciated securities and in return you receive a guaranteed fixed income annually for life. CGAs can be established for one or two people, with rates for two people slightly lower. You receive an immediate tax deduction, and a portion of your CGA is also tax-free. There are capital gains savings if the gift annuity is funded with appreciated securities. It's a win-win!

AGE	RATE
65	5.1%
70	5.6%
75	6.2%
80	7.3%
85	8.3%
90	9.5%

Mount Olivet Careview Home volunteer Laurence "Larry" Larson established a charitable gift annuity in 2004. He passed away last winter and now the residual in his annuity will support Mount Olivet



Larry & Elma

Careview Home. We are grateful for Larry's support and will use his gift to support the "Friends" program, which meant so much to both Larry and his wife Elma, who also has created CGAs.

Contact the development office to receive your personalized CGA illustration at 612.821.3150 or mcarlson@mtolivethomes.org. Your charitable gift annuity will make a difference in the lives of the people served at Mount Olivet Home, Mount Olivet Careview Home, or Mount Olivet Day Services.

Thanks for considering!

Mari Carlson, Director of Development

Mount Olivet Lutheran Church & Affiliated Organizations | 612.821.3150 | mcarlson@mtolivethomes.org



The Mount Olivet Gala

Friday, October 5, 2018, 5:30pm
 Golden Valley Country Club

FEATURING:

- Silent/Live Auction
- Musical Entertainment
- Games of Chance
- Family-Style Meal

PROCEEDS FROM THIS BENEFIT WILL SUPPORT:

- Mount Olivet Home
- Mount Olivet Careview Home
- Mount Olivet Day Services
- Mount Olivet Rolling Acres