

CARING

FALL 2017

Offering a continuum of high-quality care for seniors and children in an intergenerational setting

Online at www.mtolivethomes.org



Mount Olivet Careview Home resident Richard Anglim with Dave Olson, director of engineering, who ensures the residents' home is in tiptop shape

“When people talk about nursing home placement for their loved one, we want our facilities to be the first to come to mind.”

TIM HOKANSON

Mount Olivet: “Provider of Choice”

Mount Olivet Home and Mount Olivet Careview Home are positioned to be the “provider of choice” for senior services in the metropolitan area. Many factors play a part in making an institution the “provider of choice” for senior services: facilities, resident care, family relationships, hospitality, financial stability. “Being the ‘provider of choice’ means that we are the best at what we do—including physical, mental, and spiritual care. We do it better than anyone else,” says Tammy Nelson, assistant administrator. “When giving a tour, I’m not shy in claiming to be the ‘provider of choice.’ I talk about longevity and quality assurance, and then I invite them to go online and see our five-star rating.”

Tom Litecky, director of community relations, says, “I want families as they visit Mount Olivet, without going any farther, to say, ‘This is where we want our family member to reside.’ I say, ‘Check our ratings with state services, note our five-star rating on www.medicare.gov, and know that we will take care of your loved one in the best way possible.”

When talking with staff, resident care is always the first order of business. Tricia Asuncion, director of facilities management and safety, says it with passion: “Overall, management and staff live and breathe the mission statement, giving the best possible care in a loving environment.”

That commitment is a deep vein that runs through the administration and staff. Administrator Tim Hokanson says, “Our Board of Directors is committed to the fact that the only reason we exist is to provide the highest quality of care to seniors. We are honored by those families that entrust the care of their loved ones to us.”

Kris Ijomah, director of nursing, is clear in her expectations: “We are here for the residents and make them the priority every day. We have to constantly improve—not just maintain the status quo—to keep our five-star rating, to make this the best place for residents and for staff.”

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Families entrust their loved ones to our care: Mount Olivet Careview Home resident Herb Olson with his daughter Patricia Moore (l) & his wife Margaret (r).

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Saluting Six Centenarians

Friends and relatives gathered to celebrate the six centenarians who live at Mount Olivet Home & Mount Olivet Careview Home. The centenarians are in the front row (l-r): Leona Peterson, Agnes Docken, Jane Wright, Gertrude Fischer, Evelyn Carlson & Susano Quinones.



FROM THE ADMINISTRATOR

TIM HOKANSON

Dear Friends and Families,

It is hard to express the enthusiasm I have seen regarding the opening of our new building addition. Residents, their families, and our staff are impressed with the welcoming environment and the tasteful decorating. Recently, about 50 residents transferred from Careview to the new addition and now their old rooms in Careview are being remodeled. This process will be repeated two more times until all the old Careview rooms are remodeled. I extend my thanks to everyone involved with this phase of construction. The end result will be worth it.

The new building addition and remodeling of existing Careview rooms are another important piece of becoming the “provider of choice” for families and their loved ones. The high-quality care of our residents is evidenced by our fine Health Department surveys and family satisfaction. We also know that having an updated, welcoming, and efficient “home” is important to both residents and staff.

We are still working on fundraising for resident room furnishings and the new physical therapy center, which will be the focus of our year-end appeal. We hope we can count on you and hundreds of our other supporters to make contributions toward the cost of furnishing the new building, the construction and equipment for our new therapy center, and for a new handicap accessible bus for our Adult Day Services program.

Thank you in advance for your participation in this important annual fundraising appeal. Your gifts go directly to making this an even better place for the people we serve.

Again, many thanks!

P.S. After the remodeling of the old rooms at Careview is completed, we will invite you to an open house so you can see for yourself why Mount Olivet Careview Home is a “provider of choice.”

CARING

FALL
2017

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Caring is published three times a year for family, friends and supporters of MOUNT OLIVET HOME, MOUNT OLIVET CAREVIEW HOME and MOUNT OLIVET DAY SERVICES, organizations dedicated to providing loving care for children and seniors. Address changes, comments, and questions are welcome. Call 612.821.3151 or email mc Carlson@mtolivet homes.org.

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CELEBRATING A CENTENARIAN

GERTRUDE FISCHER

Gertrude Fischer, who lives at Mount Olivet Home, will turn 100 on April 6, 2018. At 99-plus she maintains strong ties to family, a great sense of humor, and a curiosity about all kinds of things.

Gertrude was born in Minneapolis to Harvey Pitts and his wife Gertrude (“I’m named after her”); she had two brothers and two sisters. Her father was a railroad engineer, her mother a homemaker. Gertrude speaks lovingly of both her parents—“exceptional people,” she



Roland & Gertrude in 1939

says—but especially her father. “My mother died when I was 12, and my dad had a big influence on my life. He was

a wonderful man—one in a million,” she says. “He always said, ‘Never lose your sense of humor. It comes in handy in difficult times.’”

Gertrude married Roland Fischer. They had four children—three girls and one boy—and Roland worked for Gamble Skogmo. He traveled a lot, visiting all the Gamble stores.

Gertrude was a stay-at-home mom. Besides taking care of her family, she liked to play golf and was a fine bridge player. Plus “we loved to travel,” Gertrude says. “We did the usual trips, and we had lake places.” Trudi Meloche, Gertrude’s youngest daughter, recalls early memories that Gertrude “had an affection for any kind of animal. From an early age my mom and I shared that interest. She also loved gardening.”

But then one of those “difficult times” her father counseled about entered her life. Roland died when their youngest

child was only 10 years old. With three more children slightly older, Gertrude had to make a life for her children. Trudi says, “I think it gave her strength in a way. Her priority was raising us. She had to focus on her kids. She dedicated her life to us.”

Gertrude’s lifelong love of travel also continued to play a role. “Somebody asked me once if I was looking for another husband,” she says. “I said, ‘Are you crazy? I’m going to raise my kids and then travel!’” Trudi ticks off her travel adventures: “She’s been all over the United States including Hawaii, to Europe, Mexico, China, Africa. Her last trip, in her early 90s, was to Hungary.”

At 95, Gertrude moved in with Trudi and her husband. “We were empty nesters,” Trudi says, “and that’s when Mom gave up her driver’s license. She continues to remind us, ‘I never had a ticket and never had an accident!’” During that time, to facilitate her goal of independence, she attended Mount Olivet Day Services, which she loved. “My mom adores children, so it was a great place for her,” Trudi says. She adds, “This wonderful church [Mount Olivet] that has been in our family for generations provided a great solution for the semi-independent life she was living.” When Gertrude broke her hip in July 2017, she moved into Mount Olivet Home.

Gertrude has “a big family,” including her four children, seven grandchildren, and four great-grandchildren—“plus many nieces and

Ask Gertrude why travel has been so important to her and she says, “I’m curious!”



Gertrude with family at Lake Minnetonka



nephews who are in her life,” Trudi says. Gertrude has her own Facebook page, and they keep in touch that way. And, if you talk with her, it’s clear that sense of humor her father encouraged is still evident.



Gertrude with her children (l-r): Trudi, Lynne (seated), Bill & Sue

“Provider of Choice,” continued from page 1



The chaplains visit with residents (l-r): Mount Olivet Home resident June Allen, Pastor Kari Fedje Rasmus, Mount Olivet Careview Home resident Bill Fleming, Pastor Lori Youngvorst, Mount Olivet Home resident Gertrude Fischer.

“In the end, it’s the wonderful care our staff provides that sets us apart.”

TIM HOKANSON



Staff work closely with residents (top to bottom): Tricia Asuncion, director of facilities management and safety; Tsehaye Desta & Mount Olivet Home resident Sharon Morrow; Mount Olivet Careview Home resident Ray Schultz with nursing assistant Thomas Ongesa.



And that attitude permeates the staff. Jane Hayek, director of social services, makes it clear: “We want to make long-term care as positive and fulfilling as we can for each person. We look at what’s best for

the whole, but also at individual resident’s needs. Each resident has unique gifts and unique needs. We work very closely with residents and their families to meet those needs.”

The chaplains, Pastor Lori Youngvorst and Pastor Kari Fedje Rasmus, focus intensely on individuals and each person’s unique needs. Lori says, “Part of our work is to help residents find meaning, community, purpose while they’re here.” Spending one-on-one time and hearing residents’ stories is a gift. “There’s a lot of power and holiness in the stories we hear.” Kari says, “This is the Greatest Generation, and they have learned to live with a stiff upper lip. But in these later years there often is a mellowing; they feel more permission to share their stories and talk about their lives—with tears and pride. We help provide a safe place for that.” Lori adds, “And that becomes very sacred.”

Cheryl Julien, director of therapeutic recreation, says of her time with residents, “We want to maintain the best quality of life we can.” At a time in life when residents frequently are reminded of what they cannot do because of aging or health issues, “we want to help our residents

discover what they can do—each one of them. They each have so much to give, and we’ll do everything we can to make that happen.”

Lydia Kljucaricek, director of culinary and nutrition services, reinforces that focus on residents and their opinions and ideas, especially related to meals of quality that bring enjoyment: “We have a menu task force that is resident-driven. Our culinary team is made up of trained chefs. We have really vamped up on that during the last year.”

Heidi Opitz, volunteer coordinator, introduces another factor in enriching lives of residents—volunteers: “We simply couldn’t do what we are able to do for our residents without our volunteers! They brighten both the lives of our residents and our staff by their presence, assistance, and faithfulness. Our volunteers are a very valuable tool in helping to make our facility home for our residents.”

MISSION AND VALUES

Our dedicated staff is committed to providing the highest quality of care to our children and seniors in all aspects of their lives including physical, spiritual, emotional, and intellectual.

Mount Olivet Home and Mount Olivet Careview Home provide high-quality long-term care for residents in a loving and caring environment.

OUR CORE VALUES INCLUDE:

- Preserving and enhancing the dignity and self-worth of each person
- Treating all people with respect
- Providing the best services possible to our residents, participants, and families
- Upholding the spirit of philanthropy and volunteerism
- Creating an atmosphere of enthusiasm in all that we do

Home! It’s a word you hear from many staff members. Dave Olson, director of engineering, says, “We keep updating our home and making sure residents have what they need. We want to make this a great place to live.

It's their home now, and we want them to feel like it is their home."

Kris Ijomah says of her nursing staff: "We have a good, committed staff that sees this as their home. It is the best place both for residents and staff." She points out the importance of staff training and commitment: "Teamwork is better here than any other place I've been. It is our expectation that everybody pitches in wherever they are needed."

Roger White, director of human resources and staffing, says it clearly: "We offer a great culture built on servant leadership. We are here to serve, grow, and inspire our employees; to make sure they are secure so they can give all of themselves to our residents and families. When we take care of our employees, they are much more engaged, serve with compassion, and treat one another with respect as well." Roger adds, "The healthcare community in



Residents and staff work together to make an apple pie. It's fun, it's delicious, it's like home! Mount Olivet Home resident Andy Sovert with Sophie Conger, therapeutic recreation staff coordinator

opportunity to further strengthen our standing as 'provider of choice' in the greater metro area. We already have one of the highest occupancy rates, and our five-star rating is an indication of our commitment to the care of seniors. When our project is completed our TCU residents will have the therapy center on the floor they reside, not having to take an elevator down to the lower level. Instead of nine single rooms, we will have 57 single rooms. The remaining double rooms will be

semi-private. New dining rooms will have windows with plenty of light, and a large rooftop garden will accommodate residents and families so they can get outside. Overall the remodeling and new building will make our spaces warm and beautiful."

Sharon Flack puts it succinctly: "We are a five-star facility, and we guard our reputation and rating very seriously. It's a real team effort," she says. "Everything we do is for the residents."

FIVE STAR RATING

Mount Olivet Home and Mount Olivet Careview Home are proud to be recognized as Five Star Quality nursing homes as defined by the Centers for Medicare and Medicaid Services.

This rating system provides residents and their families with an easy-to-understand summary of three dimensions of nursing home quality: health inspection results, staffing data, and quality measurement data.

Minneapolis is tight knit, and word has traveled fast about the culture at Mount Olivet." It's a good place to work!

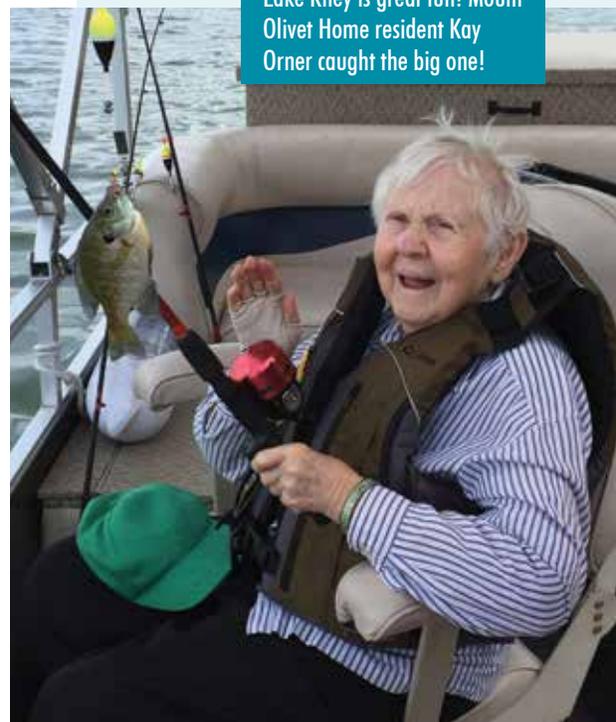
Sharon Flack, controller, adds another dimension to the "provider of choice" designation: "We are financially stable." Families do not need to worry about the future of Mount Olivet homes. The current building project is an affirmation of that reality.

That construction brings with it additional opportunities and expectations. Tim Hokanson says, "When we complete renovation next year, we have the

"I am so blessed coming here. Every day residents touch and impact me personally. It's my honor to serve them."

TRICIA ASUNCION

Outings enrich the experiences of residents. Here, fishing on Lake Riley is great fun! Mount Olivet Home resident Kay Orner caught the big one!



MEMORIALS AND GIFTS

JANUARY 1 THROUGH JUNE 30, 2017



ESTATE GIFTS:
Mary Lillis Campbell

IN MEMORY OF:



EDNA BEELOW
Marilyn Albert
Lyle & Carol Horrmann
Mary & Keith Lange
Sharyn & Dennis Maas
Phillip & Mildred Phelon

GORDON CLIFFORD MOE
Charlene Meuwissen

NANCY ANN DAHLQUIST
George & Marvyl Kotsonas

DORTHA DORSCHNER
Michelle Dorschner



SHIRLEY ELANDER
Family and Friends
Roger Challman
Beatrice Christy
Marellen & Gary Farsund
Beth Helgoe
Dorene Riekema
John & Rita Rosseth

JAMES "JIM" ERCKENBRACK
Jamie Wannigman

ANNA ERICKSON
Eva Johnson

LEONA FOGARTY
Michael Fogarty

HULDA GIBBS
Ruth Hauskins



PATRICIA HOFFMAN
Family & Friends
Stephen Aus
Beverly & Thomas Dewitte
Barbara Hoffman
Jeff & Jodi Hoffman
Kevin & Nikki Hoffman
Les Hoffman
Trisha Hoffman
Walton Mahlum
Ann & David Zimdars

JOHN HOGENSON
George & Marvyl Kotsonas
FAY JOHNSON
Brad Johnson

DANETTE KAMRATH
Kathy & David Zimmerman

ALBERT LIPP
Elayne Lipp

MARIE MACNALLY
Eric & Lana Gilster



JOHN "JACK" MURPHY
Family & Friends
Bearance Management
Group

Carolyn & Timothy Asp
Anne Bowen-Olson
Phil & Kathy Callahan
John & Mary Cox
Sheldon & Jane Fewer
Matthew & Angie Fitzgerald
Steve & Ginger Geidt
Eileen O'Byrne &
Alan Giesen

Eric & Elizabeth Hambidge
Lorraine Hanson
Thomas & Laurie Helling
Geraldine Hodgson
Elizabeth Jacobsen
Eva & Todd May
Mary Lou Murphy
Brian Murray
Bob O'Rourke
David O'Rourke
Tim O'Rourke
Karen O'Toole
Mark & Joannie Oyaas
Joseph & Mary Rafferty
Thomas & Judith Spitale
David Sutton
Mary Thiner
Mike & Kris Tracy
Patti Vitek

NAOMI NECHTEL
Lisa Warren

DONALD PETERSON
Lenore Peterson

THEODIEN PRATT
Family and Friends



BETTY RYAN
Family & Friends
Phyllis & Bruce Anderson
Bill McReavy
Bruce & Lu Ann Bartko
Brenda Boff
Diane & Chris Christensen
Thomas & Ann Haffely
Darrell Lee
Gregory Lee
Michael McNamara
Lisa Mykkeltvedt
Dorothy Paulsen
Annette Person La Chapelle
Mary Sabatini
Jean Sackett
David & Cynthia Schmitz
Stephen Skaar



BEVERLY SCHULTZ
Vicki & Mark Brunsvold
James & Cindy Carlson
Chris & Diane
Christenson
Dorothy Kirk
Patricia Kreuziger
Therese Linderholm
Hellen Marlin
Marcelyn & Lowell McCalla

VERN AND MARY SKALLERUD

William & Lori Skallerud

BETTY THOMPSON
Nancy Lindberg

DUKE WENTWORTH
Beverly Covlin

MAY YOUNG
George & JoAnn Swanson

GIFTS:

Kirk & Amy Aadalen
Paul & Mary Bardal
Cynthia Bender
Charles & Laynae Blommer
Darcy & Michael Dahner
Tom & Judy Dunlap
Bruce & Mary Jane Engelsma
Mary Gosselin
Marjorie & Mel Hoagland
William & Cheryl Hogle

Nick & Carolyn Huble
Kraus-Anderson
Construction Company

Joan Lindusky
Jeanne Montrese
Janet Nelson
Mark Opheim
H. L. & Jo Ellen Saylor
Christian & Mary Schrock
Carol Skaar
William & Lori Skallerud
George & JoAnn Swanson
Tuesday Quilters
The Lowbrow
Sue LeGros &

Greg Thompson
James & Marguerite
Van Epps
Ann & David Zimdars

GIFTS IN KIND:
Nancy & Bob Brenny
Richard & Mari Carlson
Michelle Dorschner
Karen Gilchrist
Brenda Riner
Christian & Mary Schrock

GRANTS:
The Nekola Family
Charitable Fund at
InFaith Community
Foundation

THRIVENT CHOICE:
Brenda Boff
Chris & Jim Duchow
Lois Dust
Carol & Keith Hilgendorf
Mark Morton
James and Carla Steffen
Loretta Vossler



IN MEMORY OF:
EDNA BEELOW
Jean Anderson



GLORIA WALLENTINE
Patricia Dahlman
Charles & Regena Dueber
Tina & Joseph Falkner
John & Mary Finch
Walter & Mary Hovey
Cheryl Johnson
Richard & Sara Kloepper
Sandra Oleson
Jan & Richard Orcutt
Jana Ottmar
Vicki Roberts
Craig & Debbie Spencer
Stephen & Yvonne Steele
Jill & Charles Young

IN HONOR OF:

BETH JONES
Meredythe Jones-Rossi

GIFT IN KIND:
Janet Sandberg

THRIVENT CHOICE:
Kathleen Witzman



IN MEMORY OF:

JOHN HOGENSON
Janet & Marilyn Egge
GLORIA WALLENTINE
Mark & Judy Vernoy
CAROL WILSON
Mae & Onan Thompson

GIFTS IN KIND:
Dorothy & Laurel Givsold
Karen L Johnson

GIFTS:
Daniel Cahoon
Darcy & Michael Dahner
Melissa Stone
Jay & Jean Lansing

GRANT:
The Nekola Family
Charitable Fund at
InFaith Community
Foundation

MATCHING GIFT:
YourCause

THRIVENT CHOICE:
Debra Gonsior

We apologize if your name was omitted or misspelled. Call Jennifer at 612.821.3154 for corrections.

Your Gifts Make a Difference

Mount Olivet Home, Mount Olivet Careview Home, and Mount Olivet Day Services are grateful to receive support through memorials, tributes, general gifts and estate gifts. These gifts provide much-needed financial support for specific programs that enhance the lives of many people.

Memorial gifts are a wonderful way to remember family members and friends who have died. Making a gift is a meaningful way to express our feelings as we deal with the grieving process. Gifts given in honor of someone are a great way to celebrate special occasions like birthdays, weddings, and anniversaries. The tribute makes the people involved feel very special and pleased that the gift supports programs for seniors and children.

Every gift given "in memory of" or "in honor of" is acknowledged through a thank-you letter. Donor requests to notify someone of their gift are always fulfilled. Envelopes for gifts are available in the development office located adjacent to the finance office, near the Lund Chapel.

We thank the many donors who give so freely and generously. For more information on the ways to give, please contact Jennifer Carlson in the development office at 612.821.3154 or jcarlson@mtolivethomes.org.

Thank you, donors!

FACES AND PLACES

AT MOUNT OLIVET HOME, MOUNT OLIVET CAREVIEW HOME & MOUNT OLIVET DAY SERVICES



Residents always enjoy a beautiful day at the Minnesota State Fair.



Residents had fun with staff and volunteers at Nickelodeon Universe at the Mall of America.



Children and adults at Mount Olivet Day Services enjoy play time together.



Fall is a perfect time for apple pie, and several residents joined in the fun!

Top: Mount Olivet Home resident Lois Wamsley pours the apple filling into the crust.



Lower: Mount Olivet Home resident June Johnson anticipates her turn.

Staff Members Serving for 20 or More Years!



Staff members celebrating over 20 years of service at Mount Olivet Home, Mount Olivet Careview Home, and Mount Olivet Day Services gathered recently. (Back row l-r): Mari Carlson, Tim Hokanson, Scott Niemeyer, Ruth Marshall, Pam Sailer, Dave Olson; (front row l-r): Cheryl Julien, Roberta George, DeDe Welin, Shirley Austin, Jenny Royce, Marcia Kimble

Top inset (back row l-r): Ginny Cullen, Tammy Nelson; (front row l-r): Jane Hayek, Nga Ha

Bottom inset (l-r): Kris Ness, Randy Junge, Paula Tomlinson

Not pictured: Alice Kochupurackal, Migmar Kyipa





MOUNT OLIVET HOME
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 MOUNT OLIVET DAY SERVICES
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FROM THE DIRECTOR OF DEVELOPMENT

MARI
 CARLSON



Dear Friend and Supporter,

It is very exciting to watch as the new building opens and residents move into their beautiful new spaces. I think the new rooms are stunning! Now it's time for the old Careview rooms to be remodeled, updating them to look like the rooms in the new addition. Each person will enjoy having their own window with a view which will connect them to the outside world. Sometimes watching children play is just what the doctor ordered!

The new rooftop garden is almost completed with the flooring pavers being laid to accommodate the special water drainage system. With winter coming, trees and plants will be installed next spring. The rooftop garden is so much bigger than I could have ever imagined. I can't wait for next summer to see residents and their families taking advantage of this unique outdoor space.

Our 2017 year-end appeal will continue raising funds for furnishings for the 107 resident rooms. We also need support for both the construction and equipment for our new state-of-the-art physical therapy center conveniently located adjacent to the new Transitional Care Unit, which will be enlarged from 16 beds to 24 beds. Out-patient therapy services will now be available to the community.

At Mount Olivet Day Services, year-end gifts will help provide a new handicap accessible bus for the adult program and toys for the children so they can be active outdoors all year long.

Please watch your mail for your year-end invitation to support these important efforts. Call our development office with any questions at 612.821.3150. Thank you for your partnership. Happy fall!



Mount Olivet Careview Home resident Pat Hayek is enjoying her beautiful new room in the new addition. Existing Mount Olivet Careview rooms are now being remodeled.

P.S. "No act of kindness, no matter how small, is ever wasted" (Aesop).

Mari Carlson, Director of Development
 Mount Olivet Lutheran Church & Affiliated Organizations
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